

Jobin

This letter is to express how happy I am with my basement renovation and Richard Jobin of Jobin Design & Construction.

We live in Embrun and were finally able to afford to have the basement renovated. Just getting an estimate took several months. I tried local contractors first with no success. In the end I tried to get 8 estimates. Four people came to view the basement and discuss what I wanted, only two bothered to come back with an estimate and of the two we chose Richard.

Just talking with Richard as we discussed possibilities you knew he took pride in his work and that it was important to him that the job be well done.

I have to say the starting point would have been discouraging to me – things were down there willy nilly and there was a lot of cleaning up to do before construction even began. But begin we did.... everyday Richard came and seemed to work miracles. We left for 2 weeks on holidays – when we left the framing was up and it was hard to imagine the finished product 😊

We were gone for two weeks but came back a day early, a Saturday. We came home to Richard, painting away in the basement as he wanted to surprise us on our return with his progress. I have to laugh, he was so disappointed we came home early and in theory, spoiled his surprise. It was beautiful. It was just as I'd imagined it. Throughout the process, he helped guide us as to where to look for things and where we could get the best deals. I was and am still so happy with the finished product.

That year, Christmas was to be hosted by me, which meant about 14 people and we would be celebrating in our new basement so everyone could see what we'd had done. About a week before Christmas, our tub sprung a leak– to say the least we were not impressed!! When the plumber came he cut open a portion of the ceiling and I now had a big hole in my beautiful basement ceiling ☹

I called Richard in a panic, to ask who I should call to repair my ceiling and quickly, due to circumstance – he offered to come and repair the ceiling even though he was working on another job – and I believe it was some distance away. He made it the night of the 23rd and made the room look like new. He could have easily said all you need is a contractor and left it at that.....but he didn't. This to me speaks volumes. Everyone loved the work that had been done.

Jobin Design & Construction was the most professional company I could have possibly found. He was very respectful of our property and was open to what we were trying to achieve. He's very good at seeing your vision. The estimate was very clear in what was expected and what would be done. If something was not possible he was very clear why but he was also very much "If you want it, it can be done". Richard was also very inclusive when decisions had to be made and was a joy to have working in my home. He spoiled us for renovations as we had found the gold standard and that's tough to match

If you want a job professionally and expertly done, which could appear in House & Home, I couldn't recommend a better company.

Karen and Glenn Christopher